

ACCESSIBILITY STATEMENT FOR LINCOLNSHIRE WOLDS RAILWAY

The Lincolnshire Wolds Railway is a historic railway in rural Lincolnshire and we welcome customers of all abilities.

INTRODUCTION

The LWR is situated in a beautiful part of the Lincolnshire countryside between the Wolds and the coast, and is only a short distance from Grimsby, the seaside resort of Cleethorpes and the historic market town of Louth.

Our railway operates on a stretch of line that used to be part of the Great Northern route from Boston to Grimsby. After the last section of line was closed by BR in 1980, a preservation society was formed with the aim of resorting it.

The line runs from Ludborough Station to North Thoresby Station.

The site is situated off the A16 and signposted Fulstow. For SatNav use postcode DN36 5SH.

We are a member of the Visitor Attraction Quality Assurance Scheme.

We take our responsibilities for providing universal access provision very seriously and work with the Equality Act accordingly. We work hard to provide the highest level of access to the whole site as possible, but in some instances this is not always possible.

PRE-ARRIVAL

- For details and maps please see our website. Please use SatNav postcode for directions DN36 5SH.

- The nearest train station is some 10 miles away and there is very limited public transport which stops 1 mile away from the station.

CAR PARKING

The car park will be open on all operational days and is on the opposite side of the road to the station. There are disabled parking spaces directly on the left on entering the car park. Passengers can also be dropped off directly outside the station. Visitors must not park on the grass area of the cottage adjacent to the station.

The car park is a fully grassed area and at times it may be muddy in wet conditions.

There are no car parking facilities at North Thoresby.

Access to Ludborough station is through a wicket gate and up a small slope onto the platform. There is a hand rail provided to assist.

Access to North Thoresby station is through a wicket gate and then onto the platform.

TICKET OFFICE

The ticket office at Ludborough is situated in the Waiting Area/Shop/Museum building along the platform.

Tickets are purchased from a window on the outside.

Access to the trains are via a small step and a ramp is available for wheelchairs to access the train.

WAITING AREA

There are seats available under the canopy of the waiting area.

SHOP/MUSEUM

The shop is accessed via a wooden ramp. There is limited space within the shop and museum but one wheelchair can be accommodated at any one time.

CATERING

Catering is provided in the Steaming Kettle Buffet which are two converted carriages and the width of these is limited. Access is via a small step and a ramp is available at the far end for wheelchair access through specially made double doors and space at tables is provided.

Menus are available on all tables and food/drinks are ordered at the counter. Food orders are delivered directly to tables.

During the summer months Trainside Treats is open outside providing hot/cold drinks, snacks and ice creams.

TOILETS

The toilet block is situated on the North Platform which is a little way from the main platform and trains.

There is a disabled toilet fitted with grab rails, hand sink with lever taps, paper towels, hand soap and sanitizer. At present we do not have hot water available.

There is also a baby changing unit in the disabled toilet.

There are toilets for Men and Ladies accessed through a central door and then through doors marked Men – Ladies as appropriate.

ATTRACTIONS

There is a children's play area in the fenced off area of the car park.

On most steaming days there are Engine Shed Tours – the pathway to the shed is partly accessible but is not suitable for wheelchairs at the present.

There is an information board giving details of stock so that visitors can see what we have, some of which is not accessible to visitors.

ADDITIONAL INFORMATION

Dogs are welcome both on the station and train and water is always provided. Assistance dogs are welcome in the Steaming Kettle Buffet.

We have one wheelchair available for use of those who require it whilst visiting us.

CONTACT INFORMATION

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www.lincolnshirewoldsrailway.co.uk